

AIDAN HOLTON

Computer Science Student

HTML5 • CSS • JavaScript • Git

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SUMMARY

I am a dedicated and versatile student at the University of North Georgia, graduating high school with honors and maintaining a commendable GPA of 3.5. Possessing a strong work ethic cultivated through diverse experiences in the restaurant and retail sectors, as well as currently in **IT Support**. I am poised to take on new challenges and thrive in environments that value dedication, teamwork, and continuous learning. Presently, I am immersed in self taught full-stack development, with a current emphasis on **front-end development** but starting to lean into back-end. Proficient in **HTML5** and **CSS**, I possess a solid foundation in **JavaScript**, albeit with ongoing learning endeavors.

EDUCATION

Forsyth Central Highschool

High School Diploma, 05/2022
2018 – 2022

University of North Georgia

Computer Science Major
Sophomore
2022 – Present

SKILLS

- Proficient in named languages:
 - **JavaScript (1 Year)**
 - **HTML5 (1 Year)**
 - **CSS (1 Year)**
- Proficient in named tools:
 - **ServiceNow (1 Year)**
- Slight experience in **React.js** and **Go**.
- Proficient with **Git/Github Repositories**
- Understanding of **Object-Oriented Programming**
- **Able to navigate current AI for productive and professional use**
- Proficiency in relevant **Microsoft Office** software and applications.
- Rapidly learning and applying new concepts and skills.

PROFESSIONAL EXPERIENCE

IT Service Desk Technician

University of North Georgia | Jan 2024 - Present

- Proficient **computer literacy**, enabling me to navigate various software and hardware systems effectively.
- Practical experience with **ServiceNow**, including administration and utilization of its functionalities for **streamlining workflow processes**.
- Created a foundational skill set in technical support, capable of diagnosing and resolving common software and hardware issues to provide effective assistance and support.
- **Capable of performing routine maintenance tasks and troubleshooting common hardware and software issues.**
- Performing routine checks and maintenance to prevent issues.
- Handling user accounts, including password resets and access issues.
- **Understanding of local networks and basic network troubleshooting.**
- Installing software and applying updates or patches.
- **Collaborating with colleagues and escalating issues when necessary.**

PROJECTS

- Database simulation through **JavaScript objects**
- List application
 - **React.js**
- Comment application
 - **React.js**
- More projects and info can be found on my Github or LinkedIn